



THE OLD SPAGHETTI FACTORY CANADA LTD.
SUITE 310 - 111 WATER STREET, VANCOUVER, B.C. V6B 1A7
TELEPHONE (604) 684-1287 FAX (604) 684-8035

Mark Scott
Micros Systems Inc.
135-3751 Shell Rd.
Richmond, B.C.
V6X 2W2

Mark,

I wanted to 'thank and congratulate you and your team for the recent installation of the Micros 3700 systems in our Gastown and Whistler locations. Your team has made the implementation of a new Point of Sale System simple and unproblematic in what is our busiest time of year.

The technology that the 3700 system has brought to our operations has allowed us to service our guests more efficiently. In addition the controls and reporting generated through the system have provided us with a financial benefit as well.

The Sales Staff, Programmers and Hardware and Software support personnel from Micros have all been incredibly professional and helpful. I can highly recommend the Micros 3700 system and the people that stand behind it.

Yours truly,

Ken Lobson
Vice President-Operations
The Old Spaghetti Factory Canada Ltd.