



THE OLD SPAGHETTI FACTORY CANADA LTD.  
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Mark Scott  
Micros Systems Inc.  
135-3751 Shell Rd.  
Richmond, B.C.  
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Mark,

I wanted to 'thank and congratulate you and your team for the recent installation of the Micros 3700 systems in our Gastown and Whistler locations. Your team has made the implementation of a new Point of Sale System simple and unproblematic in what is our busiest time of year.

The technology that the 3700 system has brought to our operations has allowed us to service our guests more efficiently. In addition the controls and reporting generated through the system have provided us with a financial benefit as well.

The Sales Staff, Programmers and Hardware and Software support personnel from Micros have all been incredibly professional and helpful. I can highly recommend the Micros 3700 system and the people that stand behind it.

Yours truly,

Ken Lobson  
Vice President-Operations  
The Old Spaghetti Factory Canada Ltd.